GROWING UP

Mary A. Dolansky, RN, PhD
Associate Professor, Frances Payne Bolton
School of Nursing
Senior Fellow VA Quality Scholars Program
Goal: Address the challenge of preparing future nurses with the knowledge, skills and attitudes necessary to continuously improve the quality and safety of the healthcare systems in which they work.
QSEN Phase I (2005)

Birth

- Competencies and KSA for pre-licensure programs
- “...a project that will change what and how we teach future professionals”
  (Cronenwett, 2007)

Trust: Build QSEN’s Sense of Identity

Past
QSEN Phase II (2007)

Infancy

Autonomy
Personal Control

“Reshape professional identity formation in nursing to include commitment to quality and safety competencies” (Cronenwett, 2007)

• Pilot Schools
• Website
  ✓ Teaching
  ✓ Strategies
  ✓ Resources
QSEN Phase III (2009)

Preschool

Taking the Initiative to Lead

- AACN
  - Regional meetings
- UNC
  - Graduate competencies
  - Partnership with the VA
  - Quality Scholars Fellowship program
My Past Journey
Personal Opportunities

- JAHF Post-doctoral Fellow
- Magnet Lead University Hospitals Cleveland
- NIH KL2 Career Development Award
- Teaching: The Continual Improvement of Healthcare 2004
Personal Journey

• Husband’s Illness
Career Launch

• Faculty Position in 2008
• Led QSEN at FPB

QSEN Website: Faculty Resources----Learning Modules
“Managing Curricular Change for QSEN Integration”
Quality Opportunities

2009
VA Quality Scholars Faculty

VA Quality Scholars Fellowship
Advancing the Scholarship of Improving Health Care

Robert Wood Johnson Foundation

My Journey

Past
Funding

Retooling for Quality 8/30/09 – 12/30/10

Interprofessional Learning Exchange and Development program (I-Lead) 7/1/10 – 6/30/14
Funding

- VA Office of Academic Affiliations, Center of Excellence in Primary Care Education: Transforming Out-patient Care (TOPC)

Veterans Administration 10/1/11 to 9/28/16.
Funding

Advancing the Science of Continuous Quality Improvement

Shirley Moore, PhD
Co-Principal Investigator

A Measure of Systems Thinking: A Key Component of the Advancement of the Science of CQI

Robert Wood Johnson Foundation
Guest Editor


Reflection
Success Factors

Goal---COMMON MISSION

Mentors

Networks-Relationships

Sharing
QSEN Phase IV
Middle Childhood (ages 5-11)

Industry:
Competence Through Abilities
Built in the Past
At Case Western Reserve.....

Systems Thinking
Systems Thinking & QSEN

Vigilant Individualized Care (Traditional)

Optimal Patient Care

Vigilant Systems of Care

QSEN
Patient Centered Care
Teamwork & Collaboration
Evidenced Based Practice
Safety
Quality Improvement
Informatics
The Systems Thinking Scale: A Measure of Systems Thinking
A Key Component of the Advancement of the Science of CQI

Funding Agency: The Robert Wood Johnson Foundation (Grant #65114)
Dates: October 2008 - December 2010
Principal Investigators:
- Mary Dolansky, PhD, RN
- Shirley Moore, PhD, RN, FAAN

The goal of this project was to develop and conduct psychometric testing of a measure of systems thinking, the Systems Thinking Scale (STS). For this project, we:
Teaching Systems Thinking

Continuum of Systems Thinking

Personal Effort

- I will turn my patient
- I will post a note above the bed to remind others
- I will ask other nurses about products to prevent ulcers
- I will look at our ulcer rate on our unit

Systems Oriented

- I will compare our unit ulcer rate with benchmarks
Transforming Undergraduate Research

The added value of QI

- Research Course: Theory, EBP, QI
- Personal Improvement Project
- Improvement project based on clinical group observations
The Future of QSEN
Adolescents

A time of TRANSITION
Identity
Independence
Plan: QSEN Website

All prior features
- Faculty resources
- Teaching strategies
- Pilot school examples
- Consultants
- Annotated bibliography
- Conferences (past and future)

Website added features
- Links to the AACN website
- Updates on the Graduate Competencies
- Regional Undergraduate Faculty Development
- Anything else?
Plan:
Forum May 29-31 2013
Forum 2013

Convenient Travel
Good Food
Nice Hotel
Shopping
Spa
Forward Movement

• Takes a Village

• Welcome ideas
Forward Movement

QSEN.at.case@gmail.com
Forward Movement

Extend to Practice

- Outpatient
- Inpatient
- Community
Forward Movement

QSEN INSTITUTE

Training Programs

Research
What will it take...

What do adolescents need?
• Teams
• Mentors
• Safe Environment
• Communication Tools

QSEN Institute will include....
• Champions
• Emeritus Board Members
• Sharing
• Social Network Tools
Spread the QSEN Message

- Books
- Publications
- Partnerships
  - Clinical practice
  - Interdisciplinary

FUTURE
As we grow...

Young Adulthood

Expand Educational Programs
- Clinical Partners
- Collaborative Interdisciplinary Forums in the Future

Building relationships that last
As we grow...
Adulthood

International partners
As we grow... old?

Old Age

Passing on the great accomplishment to the next generation
Conclusion

- Past – Present – Future
- CWRU Frances Payne Bolton
  Committed – Determined – Excited
...Cleveland Rocks

Home of Rock and Roll Hall of Fame
Takes a village...
Thank You!

TEAMWORK

UBUNTU

MOMENTUM