Teri M. Chenot, Ed.D., R.N.

Designing an Innovative Quality and Safety Graduate Nursing Course

2012 QSEN National Forum
Tucson, AZ
NUR 533: Quality and Safety in Healthcare

- Developed in 2011 as a core course for an MSN – Leadership track.
- Online and/or Ground-based course.
- Online – 16 week format currently under revision as an 8 week course.
NUR 533: Quality and Safety in Healthcare

• Catalog Description:
  – Students will examine and analyze quality management and safety for system effectiveness to improve the outcomes of healthcare. Topics will include quality improvement efforts, research and ethical issues, basic safety design principles, and national patient safety resources.
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- Course Objectives include most of the QSEN Quality and Safety KSA’s.
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• Textbooks:
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• Evaluation Methods:
  – Discussion Board (10@10 points) = 100
  – Interview with a Quality Mgt. Analyst = 100
  – Quality Mgt. Professional Meeting = 100
  – Patient Safety Paper and Presentation = 100
  – Collaborative Learning Team Project = 200
  
  Total = 600
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• Discussion Board (Examples):
  – CPHQ credential
  – Scholarly Journal Articles, i.e. *Journal of Nursing Care Quality*
  – James Reason’s Swiss Cheese Model
  – AONE Guiding Principles for the Role of the Nurse Executive in Patient Safety
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• Interview with a Quality Management Analyst:
  – Describe your role in the organization.
  – Involvement with the National Patient Safety Goals?
  – Quality Management tools used/reports?
  – Organizational challenges?
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• Quality Management Professional Meeting:
  – Target Membership?
  – Agenda?
  – Keynote speaker?
  – Issues discussed?
  – Beneficial to join?
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• Patient Safety/Health Outcomes

Organization Paper and Presentation:
  – Overview
  – Review of the Current Literature
  – Impact of the Organization on Patient Safety/Health Outcomes
  – Future Considerations

Examples: IOM, NPSF, and the Joint Commission
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- Collaborative Learning Team Paper and Presentation on a Quality/Safety Issue:
  - Introduction of the Quality/Safety Issue
  - Review of the Current Literature
  - Impact of the Quality/Safety Issue on Healthcare
  - Future Considerations

Examples: Medication Errors, Patient Falls, Needle Sticks, and Wrong-Site Surgery
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• Student Response (1st course offering was in the Fall 2011 Semester):
  – Excellent!
  – Interviewed and attended meetings that had never been involved in previously – new contacts within their own place of employment.
  – Greater appreciation and awareness of patient safety issues.
  – New career considerations in Quality Management.
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• Questions?
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