Preparing Nurses for Roles in Patient Centered Medical Homes: Case Management and Quality Safety Management

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Objectives

• Describe how case management and quality/safety management for nurses fit into the PCMH model of care

• Discuss the components of an educational program that will prepare experienced RNs for roles in PCMH
Nursing For Life: RN Career Transition Program

*Partners Investing in Nursing's Future,* a collaborative initiative of the *Robert Wood Johnson Foundation* and the *Northwest Health Foundation,* addresses nursing issues through funding partnerships with community and regional foundations.

Funds provided through the program will support the capacity, involvement and leadership of local foundations to advance nursing workforce solutions in their own communities.
Nursing for Life: RN Career Transition Program

• Developed as part of a PIN grant
• Focus on Michigan’s experienced nurses who are planning to leave/retire from active nursing practice
• Seeks to extend a nurse’s career by facilitating transition to roles in growing community based settings
Initial Offerings

- Program focuses on four community based practice settings:
  - Ambulatory Care
  - Home Care
  - Hospice/palliative care
  - Long term care
Identified Need

- Case Management/Care Coordination
- Quality/Safety Management

- BCBSMF funded development of two additional courses with focus on PCMH concept
RN Career Transition: Nursing For Life

• Program is modeled after successful RN Refresher program
  – Online theory modules for both core and specialty content
  – Precepted clinical practicum in home community
  – Preceptor development workshops
Conceptual Framework

• Adult Learning Principles
• Principles of Skill Acquisition
• Principles of Self Efficacy
Core Module Topics

• Core - All participants take these
  – Orientation to Online Learning
  – Professional Nursing Roles in Community Settings
  – Pain Management
  – Assessment of the Older Adult
  – Communication in Multidisciplinary Settings
  – Cultural Care in Community Settings
  – Caregiver Issues
Quality/Safety Management
Module Topics

- Introduction to PCMH and Q/S Principles
- Fundamentals of Patient Safety*
- Teamwork and Collaboration *
- Quality Improvement Processes*
Quality/Safety Management
Module Topics

• Quality Measurement and Tools to Improve Quality/Safety*

• Evidence Based Practice*

• Developing a Culture of Safety within the PCMH

• Ethical and Legal Issues in Q/S Management
Integrating QSEN Competencies

Videos – Lewis Blackman
   Josie King

readings/presentations

Module: Appreciating the Complexity of Nursing Work

• Integration into required reading of Module 1
QSEN Integration

Assignments
• Related Teaching Strategies

Teaching Strategies
• Search feature
Pilot

• Currently underway
• 21 participants
  – Variety of experience
  – Mostly seasoned nurses
  – Providing feedback and evaluation data
Michigan State University College of Nursing and the Blue Cross Blue Shield of Michigan Foundation have joined forces to create a program to help nurses remain in, or return to, clinical practice.

Welcome to the Nursing for Life Core Course Overview. My name is Katie Kessler and I will be facilitating your learning experience for the duration of the course. MEET YOUR INSTRUCTORS

Please click any of the links below to begin. Click the Course Page tab at the top to return.

Regardless of the Nursing for Life concentration you select to pursue, certain foundational content, determined from a variety of focus group meetings, is applicable to everyone enrolled in the program. The Nursing for Life Core Course prepares you to begin the area specific courses related to the program.

To begin the RN Career Transition Program: Nursing for Life Core Course, and learn more about Angel tools, click here to begin the COURSE OVERVIEW.

The RN Career Transition: Nursing for Life program provides experienced nurses with a comprehensive and convenient way to transition from nursing roles in acute care or other settings to growth areas of practice in the community. The nursing shortage, even with concentrated efforts to address the underlying causes, continues to worsen. The largest number of nurses in the workforce, the baby boomers, begin to retire in large numbers over the next 5-15 years.

This program seeks to provide a way for these and other nurses, who are experts in the field, to stay in the workforce longer---in care.
Questions

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